

Dialogue

Lab receives accreditation from the CAP

For two days in June, seven inspectors from the College of American Pathologists (CAP) surveyed Scottsdale Healthcare's labs. The results were extremely positive, as CAP renewed the Laboratory Services' accreditation.

CAP is the national accreditation body for laboratories. Every two years, CAP inspects Scottsdale Healthcare's lab services reviewing an estimated 2500 standards.

"This is the highest accreditation possible for clinical laboratories," said Patricia Kreisberg, director of Laboratory Services. "Under the outstanding leadership of Laboratory Medical Director, Dr. James Newell, laboratory staff

members and management worked very hard to ensure that the inspection was a positive experience. We would like to thank all those who helped us achieve this accreditation."

Surveyors complimented Scottsdale Healthcare's quality of services, staff members, medical direction and leadership. Several times they noted how well the laboratory operates as a system to deliver high levels of service and quality to the patients they serve.

"I have a renewed appreciation for what these dedicated professionals do each and every day," said Gary Baker, vice president of support and professional services.

"While few of us have a full appreciation of the intricacies and complexities involved, we can be assured that we have an outstanding lab."

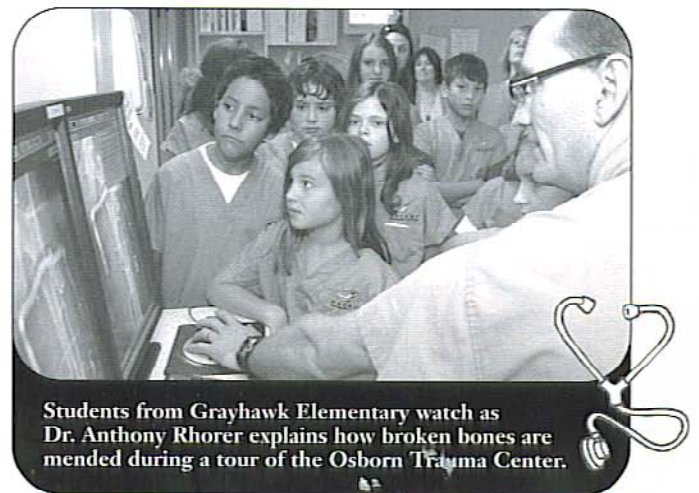
Future doctors, nurses tour hospitals

Students from Grayhawk Elementary's "Doctor 101" summer enrichment program toured the Scottsdale Healthcare hospitals in June.

Dressed in kid-size hospital scrubs, the students learned about the human body's musculoskeletal system and how emergencies such as broken bones are treated during a recent visit to Osborn. They also visited Shea to learn about heart health and the cardiac system.

The students are gaining a greater appreciation for hospitals, doctors, nurses and science through a fun and exciting hands-on experience. Scottsdale Healthcare staff helped reinforce the learning experience to support what the students learned in the classroom.

"The tours have been the highlight of the week," said Deborah Burdick, as her 12-year-old son Andrew listened to Jen Nash describe the Inpatient Rehab Unit. "I love the interaction with the staff and children. It's been great."



Students from Grayhawk Elementary watch as Dr. Anthony Rhorer explains how broken bones are mended during a tour of the Osborn Trauma Center.

Community Health Services facilitated the tours with help from many hospital departments, and provided the kids with Scottsdale Healthcare promotional items.